

YOUTH PROGRAMS

Scholarships — Each year, Washington Electric sponsors two scholarship programs for high-school seniors who are the son or daughter of cooperative members. The Children of Members Scholarship offers first-place and second-place awards in boys' and girls' divisions. The Touchstone Energy Achievement Scholarship provides one first-place award. First-place winners advance to the state competition.

National Rural Electric Cooperatives Youth Tour— High-school sophomores and juniors may compete for two awards of a six-day, all-expenses paid trip to Washington, D.C. The students must be the children of a co-op member. On the trip, which takes place in June each year, students tour the Capitol and meet their Congressional representatives, while enjoying many of the fascinating sights of our nation's capital.

SAFETY

Safety is of the highest importance at Washington Electric. In addition to ensuring that our employees have the tools and training they need to perform their jobs safely, we also work to educate our communities about electrical safety and other hazards.

Before you perform any kind of digging on your property, you need to contact the Ohio Utility Protection Service (OUPS) by dialing 8-1-1. The organization will help you determine whether there are any underground electric or other utility lines that could cause harm.

Washington Electric also provides electrical safety demonstrations to groups of all ages. Contact us if you are interested in having us provide a presentation to your school or civic organization.

OUTAGES

If the lights go out ...

First, check for blown fuses and tripped breakers, including disconnects that may be located at the pole. Washington Electric cannot make service calls for blown breaker fuses, as that is the responsibility of the member. If a crew is dispatched for an outage call and the cause is determined to be on the member's side of the meter, a \$275 trip charge is assessed. Be certain you've eliminated any chance that the outage is on your side of the meter, before reporting an outage. It's also a good idea to check with your neighbors to determine if electricity is out in your area.

To report an outage, call
(740) 373-2141
during normal business hours

(877) 544-0279
after hours or during high call volume

It is important to report your outage promptly. Don't presume that someone else has reported it. Your calls help us to determine the extent and specific location of outages. We particularly want to know about any dangerous or life-threatening situations. If you call and receive a busy signal, please remember that the phone lines get very busy during major outages. Please call our after-hours outage number.

Contact Us

440 Highland Ridge Road
Marietta, OH 45750
(740) 373-2141
www.weci.org



This institution is an equal opportunity provider and employer.



Washington Electric Cooperative, Inc.

A Touchstone Energy® Cooperative
The power of human connections®

Welcome New Member

WELCOME TO WASHINGTON ELECTRIC COOPERATIVE

Founded in 1940, Washington Electric is a not-for-profit electric distribution cooperative serving approximately 10,600 households and businesses in rural southeastern Ohio. Our service territory includes more than 1,700 miles of line in six counties. Unlike investor-owned utilities, Washington Electric is owned by its consumers – called members – and governed by a seven-member board of trustees.

As a Touchstone Energy® cooperative, Washington Electric is also part of an alliance of 700 cooperatives in 46 states, which delivers power to more than 16 million consumers nationwide.

COOPERATIVE PRINCIPLES

Cooperatives around the world operate according to a core set of principles. These principles, along with the cooperative purpose of improving quality of life for their members, make electric cooperatives different from other electric utilities.

- Voluntary and Open Membership
- Democratic Member Control
- Members' Economic Participation
- Autonomy and Independence
- Education, Training, and Information
- Cooperation Among Cooperatives
- Concern for Community

MEMBER SERVICES

Co-op Connections® Card – Washington Electric members receive a free Co-op Connections card that allows you to save money on prescription drugs at chain and local pharmacies. The card also helps members take advantage of savings offered by more than 30,000 online retailers. Visit www.connections.coop to learn more.

Together We Save – Imagine if everyone in your co-op made one small change. Now, stop imagining. Flip a switch. Seal some cracks. Screw in a CFL. Install a programmable thermostat and actually program it. Doesn't take a lot of energy to save energy. But it sure pays off. Designed to inspire consumers to easily save energy by saving money, www.TogetherWeSave.com is filled with tips to help you become more energy efficient. Check it out today!

Rebate Programs – Washington Electric Cooperative offers rebates on qualifying electric water heaters, geothermal systems, dual fuel heat pumps, and whole-house air conditioners. Call our office or visit our website for rebate amounts and program requirements.

CAPITAL CREDITS

Capital credits represent Washington Electric's operating margin (monies left over beyond operating expenses). These margins are assigned to each member in proportion to the electricity you purchase within a calendar year.

The board of trustees reviews the cooperative's financial conditions each year to determine whether to retire (or refund) capital credits. Capital credits are also payable to the members' estate, upon his or her death.

YOUR BILL

You will receive a bill statement for your electric service each month. Payment is due by the 15th. A 10 percent penalty fee is assessed if payment is not received by the due date.

Washington Electric offers its members several convenient ways to pay:

Bank Draft – Have your payment automatically deducted from your checking or savings account. (Call our office for details)

Online – Visit www.weci.org to use our secure online bill payment system.

Telephone – Call (866) 923-8148 to pay your bill over the phone with a credit or debit card, using our electronic phone payment system.

Drop Box – Payment drop boxes are located in front of our office on Highland Ridge Road in Marietta, and at Warren's IGA, located at 402 Muskingum Drive, Marietta.

In Person – Payments may be made at our office between 7:30 a.m. and 4 p.m. Monday through Friday.

We urge all co-op members to pay their bills promptly. If you find yourself unable to pay your bill, please contact us as soon as possible before the due date, to discuss payment arrangements and options. Each request is evaluated on a case-by-case basis.

Delinquent Accounts—Bills for electric service are considered delinquent if the full amount due is not received on or before the due date. Past-due bills are subject to service disconnection. Reconnection requires full payment of the past due bill, a \$50 reconnection fee, and a security deposit based on the average monthly electric use. Reconnection typically occurs on the next business day; no re-connections will occur outside normal business hours. Washington Electric does not accept checks as payment for reconnection of disconnected service for delinquent accounts. Cash, credit or debit cards, and money orders are accepted.